

FORM NL-37-CLAIMS DATA

Name of the Insurer: UNIVERSAL SOMPO GENERAL INSURANCE CO. LTD

Upto the quarter ending June 30, 2024

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	No. of claims only	
																				Total	Total
1	Claims O/S at the beginning of the year	356	646	-	646	22,214	21,554	43,768	3,255	4,584	-	7,839	48	30	54	-	1,11,793	-	528	1,65,062	
2	Claims reported during the period	168	3,894	-	3,894	79,879	2,106	81,987	21,874	817	-	22,691	34	4	19	-	3,68,313	-	753	4,77,863	
	(a) Booked During the period	158	3,892	-	3,892	79,745	2,033	81,778	21,411	705	-	22,116	31	4	19	-	3,68,308	-	734	4,77,040	
	(b) Reopened during the period	10	2	-	2	134	75	209	463	112	-	575	3	-	-	-	5	-	19	823	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period	48	2,116	-	2,116	66,731	2,910	69,641	17,071	338	-	17,409	13	2	7	-	3,94,815	-	459	4,84,510	
	(a) paid during the period	48	2,116	-	2,116	66,731	2,910	69,641	17,071	338	-	17,409	13	2	7	-	3,94,815	-	459	4,84,510	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the period	16	3	-	3	2,546	2	2,548	1,708	89	-	1,797	-	-	3	-	-	-	7	4,374	
	Other Adjustment (Closed Claims)	39	512	-	512	1,524	339	1,863	-	203	-	203	-	2	12	-	74,544	-	63	77,238	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the period	421	1,909	-	1,909	31,292	20,411	51,703	6,350	4,771	-	11,121	67	32	51	-	10,747	-	752	76,803	
	Less than 3months	138	1,688	-	1,688	25,565	2,071	27,636	4,801	716	-	5,517	28	3	17	-	8,603	-	355	43,985	
	3 months to 6 months	54	143	-	143	2,804	3,443	6,247	615	784	-	1,399	15	6	5	-	525	-	71	8,465	
	6months to 1 year	80	34	-	34	1,691	3,117	4,808	420	1,088	-	1,508	7	9	3	-	1,493	-	53	7,995	
	1year and above	149	44	-	44	1,232	11,780	13,012	514	2,183	-	2,697	17	14	26	-	126	-	273	16,358	

Notes:-

- (a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the quarter ending June 30, 2024

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation / Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total	
																				(₹ in Lakhs)	Total
1	Claims O/S at the beginning of the year	27,122	875	-	875	10,162	1,24,786	1,34,948	2,939	23,118	-	26,056	149	1,025	1,105	-	6,544	-	2,209	2,00,032	
2	Claims reported during the period	489	495	-	495	18,973	14,165	33,137	14,100	4,518	-	18,618	49	29	21	-	30,450	-	650	83,939	
	(a) Booked During the period	315	351	-	351	18,683	13,726	32,409	13,762	4,103	-	17,866	35	29	21	-	30,450	-	602	82,078	
	(b) Reopened during the period	174	144	-	144	290	439	729	338	415	-	753	14	-	-	-	0	-	48	1,861	
	(c) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
3	Claims Settled during the period	1,288	210	-	210	17,876	8,598	26,474	7,623	1,878	-	9,501	16	574	75	-	32,256	-	589	70,985	
	(a) paid during the period	1,288	210	-	210	17,876	8,598	26,474	7,623	1,878	-	9,501	16	574	75	-	32,256	-	589	70,985	
	(b) Other Adjustment (to be specify)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
4	Claims Repudiated during the period	47	3	-	3	472	15	487	874	702	-	1,577	-	-	2	-	-	-	28	2,143	
	Other Adjustment (Closed Claims)	415	33	-	33	368	1,332	1,700	3,173	287	-	3,460	1	301	27	-	4,220	-	261	10,417	
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	
6	Claims O/S at End of the period	25,860	1,124	-	1,124	10,419	1,29,006	1,39,425	5,369	24,768	-	30,137	181	179	1,022	-	519	-	1,980	2,00,427	
	Less than 3months	1,260	397	-	397	3,635	19,281	22,916	3,941	4,186	-	8,127	15	29	24	-	386	-	502	33,657	
	3 months to 6 months	1,114	229	-	229	1,395	23,721	25,116	586	5,368	-	5,954	51	1	151	-	28	-	189	32,833	
	6months to 1 year	7,936	195	-	195	1,702	25,066	26,768	147	7,827	-	7,975	47	2	60	-	92	-	275	43,350	
	1year and above	15,551	303	-	303	3,686	60,938	64,624	694	7,387	-	8,081	67	147	787	-	14	-	1,014	90,587	

Notes:-

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